

Incompatible Network Set-ups

MAKE	MODEL	PROBLEM	SOLUTION
Actontec	GT724WGR M1000 C1000 PK5000	Your Play-Fi product may not connect to the network, or it may connect, but not be visible to your Play-Fi software. This is due to the router not assigning an IP address.	Performing set-up using the Browser Method will allow your speakers to be discovered on the network.
Apple	AirPort Express, Extreme, and Time Capsule	AirPort routers do not always make use of the best network sharing properties, and sometimes don't handle media streaming the way certified routers do. This can lead to a poor Play-Fi streaming experience.	Use another Wi-Fi access point instead, like one of these recommended options .
Belkin	F6D4230-4 v3 F5D7234-4 v4	The Wi-Fi network may fail to forward broadcasts from one device to another. This can cause connection and performance issues for Play-Fi products.	Performing set-up using the Browser Method may resolve the issue. Otherwise, use another Wi-Fi access point, like one of these recommended options .
Linksys	E800	This router is not 802.11n certified, and when WMM (an advanced media management mode) is enabled, performance of Play-Fi products can be impaired.	Disable WMM, and performance should improve. You will find instructions for how to do this in the router's user manual or in their online support tools.
Motorola	SBG6580	Your Play-Fi product may connect, but the Wi-Fi network may fail to forward broadcasts, making it difficult for your speakers to be discovered and used.	Performing set-up using the Browser Method should resolve the issue.
Netgear	WNDR3400 WNDR4200	These routers have an isolation mode. If this mode is enabled, the router is not forwarding broadcasts between devices. Your Play-Fi product may connect, but it will be difficult for your speakers to be discovered and used.	Disable isolation mode in the router settings, and the Play-Fi devices will now be discoverable. You will find instructions on how to disable isolation mode in the router user manual or in their online support tools.
TP-Link	TL-WR841N	Certain streaming services in your Play-Fi app may not work.	Update the app to the latest version and the issue should be resolved.