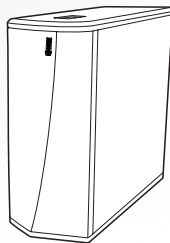




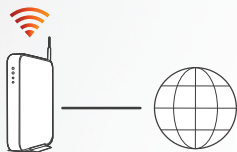
## **HEOS Subwoofer QUICK START GUIDE**

# BEFORE YOU BEGIN

The HEOS Subwoofer is designed as a Wireless Subwoofer to be connected to your HEOS product.



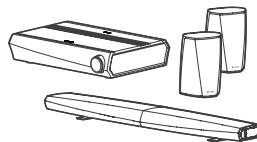
Make sure you have the following items in working order:



Wi-Fi Router &  
Internet Connection



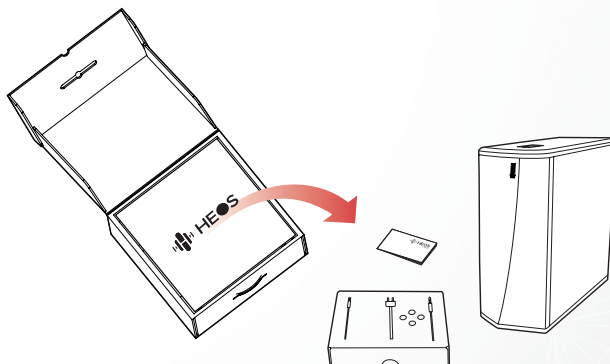
Apple iOS, Android or Kindle  
mobile device connected to  
your network



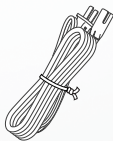
Other  
HEOS devices

# STEP 1: UNPACK

Carefully unpack your HEOS Subwoofer.



Verify that the following items are included in the box.



Power  
cord



Ethernet  
cable



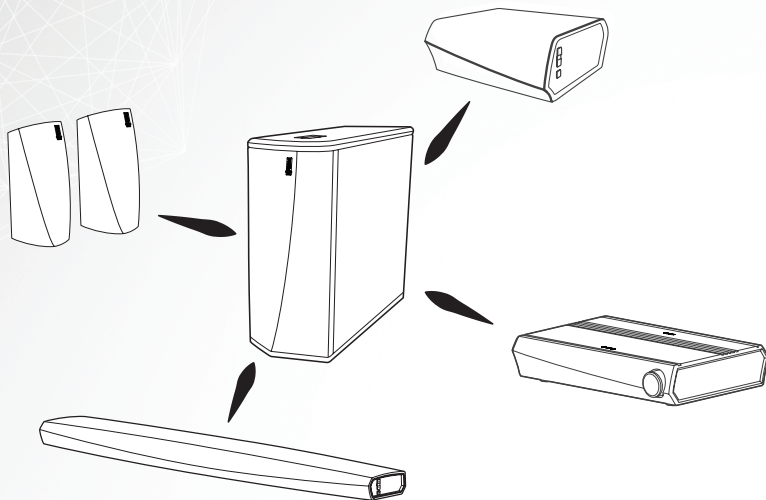
1/8 inch  
(3.5 mm)  
setup cable



Feet

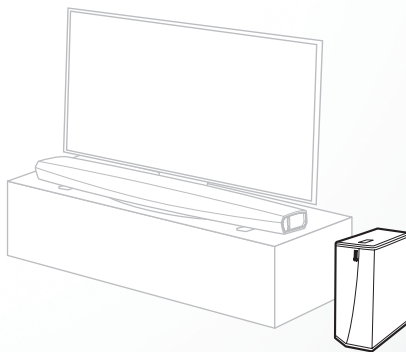
# STEP 2: PLAN

Determine which room and HEOS device you wish to group with this HEOS Subwoofer.



# STEP 3: PLACE

Place the HEOS Subwoofer in a convenient location in the same room as the other HEOS devices you wish to group the Subwoofer with.



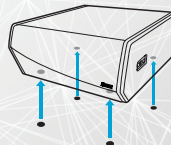
English

Français

Español

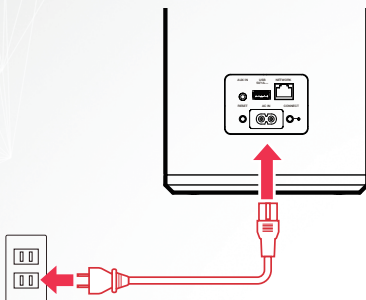
## OPTIONAL

Attach the included feet to the four corners of the HEOS Subwoofer's side if you are placing it on horizontally.



# STEP 4: CONNECT

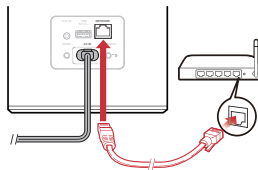
Connect the power cord to the HEOS Subwoofer and a wall outlet.



## OPTIONAL

If you are connecting the HEOS Subwoofer to a wired network, connect the included Ethernet cable between the HEOS Subwoofer and your router.

Do not connect the Ethernet cable if you are connecting your HEOS Subwoofer to a wireless network.

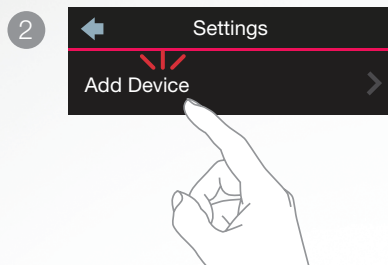
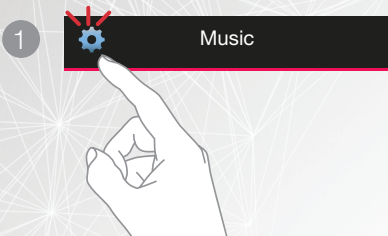


# STEP 5: CONTROL

- 1 Download the HEOS App.  
Go to the Apple App Store, Google Play or Amazon App Store and search for “HEOS” to download and install.
- 2 Launch the HEOS App and follow the instructions in the app to add the HEOS Subwoofer to your network and then group your HEOS Subwoofer with the desired HEOS device.



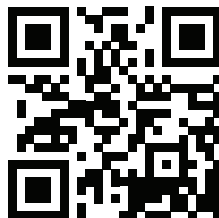
# STEP 6: ADD DEVICE



## ENJOY!

### OWNER'S MANUAL

- For more information, visit [www.HEOSbyDenon.com](http://www.HEOSbyDenon.com)
- Refer to the Online Manual for other functions information and operation procedure details.  
[manuals.denon.com/HEOSSW/ALL/EN](http://manuals.denon.com/HEOSSW/ALL/EN)





# BASIC TROUBLESHOOTING

English

Français

Español

## My HEOS device won't connect to my network using the audio cable

- Make sure your mobile device is connected to your wireless network before setting up your HEOS device.
- Alternatively, you can connect your HEOS device to your network router using the included Ethernet cable. Once connected via Ethernet, the HEOS by Denon App should recognize the HEOS device and you can manually move it to your wireless network using *Settings/My Devices/Device\_Name/Advanced/Network Settings*.

## Connecting to a network using WPS

If your wireless router supports WPS (Wi-Fi Protected Setup™) your HEOS wireless device can optionally connect to your network using the "Push Button" method by following these steps:

1. Press the WPS button on your router.
2. Within 2 minutes, Press and Hold the Connect button on the rear panel of the HEOS device for 5 seconds.
3. The LED on the front of the HEOS device will flash green for several seconds as it connects to your router.
4. When the connection is complete, the LED on the front of the HEOS device will turn solid blue.

## Resetting your device

Resetting your HEOS device will clear out the wireless network settings, EQ, and name but retain it's current software. You will have to use Settings->Add Device to reconnect the device to your home network before it can be used.

To reset your HEOS device, gently insert a small paperclip into the Reset button hole on the back and hold it in until the front LED begins to flash amber.

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# CONTACT Denon

## For US & Canada only:

If you need further assistance with your HEOS Product,  
please contact HEOS Customer Support Services below:

Website      [www.HEOSbyDenon.com/Support](http://www.HEOSbyDenon.com/Support)

Email      [Support@HEOSbyDenon.com](mailto:Support@HEOSbyDenon.com)

Live Chat      [www.HEOSbyDenon.com/LiveChat](http://www.HEOSbyDenon.com/LiveChat)

Telephone      Toll Free      (855) 499 2820  
(M-F 10:00AM to 10:00PM EST / Sat 12:00PM to 8:00PM EST)





# DENON<sup>®</sup>

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